



## KARMAYOGI BHARAT

(A Company Registered u/s 8 of the Companies Act, 2013)

Parsvnath Capital Tower, 7th Floor, Bhai Vir Singh Marg, Sector 4, Gole Market, New Delhi-110001

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### **Addendum no. 2 to the Request for Bids (RFB) for Selection of Cloud Managed Service Provider (CMSP) for iGOT Platform of Karmayogi Bharat**

**Assignment:** RFB for Selection of Cloud Managed Service Provider (CMSP) for iGOT Platform of Karmayogi Bharat  
**REOI No.:** IN-KBL-376945-NC-RFB dated 18-08-2023

**Date:** 29-09-2023

S.No	Page No.	Clause/Section No.	Current Clause	Changed Clause
1	33	ITB 23.1	The deadline for uploading the Bids is: Date: October 3, 2023 Time: 1700 hrs, 5:00 PM	The deadline for uploading the Bids is: <b>Date: October 10, 2023</b> Time: 1700 hrs, 5:00 PM

S.No	Page No.	Clause/Section No.	Current Clause	Changed Clause
2	33	ITB 26.1	<p>The online opening of Technical Part of Bids shall take place at: CPPP  (<a href="https://eprocure.gov.in/eprocure/app">https://eprocure.gov.in/eprocure/app</a>) at Karmayogi Bharat Office Street Address: Parsavnath Capital Tower, Sector 4, Gole Market, New Delhi, 110001  Floor/ Room number: Procurement Division, 7th floor  City: New Delhi  PIN/Postal Code: 110001  Country: INDIA  Date: October 3, 2023  Time: 1730 Hrs or 5:30 PM  In the event of the specified date of bid opening being declared a holiday for the Employer, the bids will be opened at the appointed time and location on the next working day.</p>	<p>The online opening of Technical Part of Bids shall take place at: CPPP  (<a href="https://eprocure.gov.in/eprocure/app">https://eprocure.gov.in/eprocure/app</a>) at Karmayogi Bharat Office  Street Address: Parsavnath Capital Tower, Sector 4, Gole Market, New Delhi, 110001  Floor/ Room number: Procurement Division, 7th floor  City: New Delhi  PIN/Postal Code: 110001  Country: INDIA  <b>Date: October 10, 2023</b>  Time: 1730 Hrs or 5:30 PM  In the event of the specified date of bid opening being declared a holiday for the Employer, the bids will be opened at the appointed time and location on the next working day.</p>

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3	37	Section III - Qualification Criteria for Cloud Managed Service Provider	<p><b>Pre-Qualification Criteria for CMSP</b> The CMSP should have managed or successfully delivered at least two projects of hosting an enterprise grade application on the proposed cloud. The application hosted should at least have a user base of 1,00,000 users should have a minimum billing value of 2 Cr per year and the project should be ongoing for at least for a period of 2 consecutive years in the period of last 5 years (i.e. between 2017 – 2023).</p> <p><b>Documents Required</b> Copy of Client certificate, work order, completion certificate or extract from the contract mentioning the scope of work along with client completing certificate. Copy of evidence of the user base for the application from a publicly verifiable (source such as newspaper article/website/app downloads etc.) CA certificate confirming the billing value every year from the project.</p>	<p><b>Pre-Qualification Criteria for CMSP</b> The CMSP should have managed or successfully delivered at least one project of hosting an enterprise grade application on the proposed cloud. The application hosted should at least have a user base of 1,00,000 users/beneficiaries and should have a minimum work order value of 1 Cr per year of billing</p> <p><b>Documents Required</b> Copy of Client certificate, work order or extract from the contract mentioning the scope of work. Copy of evidence of the user base/beneficiaries for the application from a publicly verifiable (source such as newspaper article/website/app downloads etc.) or client certificate confirming the same. Client Certificate/Self certificate for satisfactory implementation of the project.</p> <p><b>In case of a Self-Certificate being submitted the below line should be mentioned as a declaration by the bidder on the certificate.</b></p> <p><i>“I understand that any misstatement or misrepresentation described herein may lead to rejection of our bid, and/or sanctions by the Bank.”</i></p>

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4	41	Bidders Experience	<p>Proposed cloud experience: Bidders experience in managing and provisioning Managed Cloud Services on the proposed cloud for Indian Enterprise/Government clients and should have billed them at least for 2 consecutive years in the last 5 financial years. (i.e. between 2017 to 2023)</p> <ul style="list-style-type: none"> <li>• 2 Marks each shall be awarded for projects with yearly billing of more than 2 Cr and upto 4 Cr</li> <li>• 3 Marks each shall be awarded for projects with yearly billing of more than 4 Cr</li> </ul> <p>A maximum of 3 projects may be submitted against this criterion.</p> <p><b>Criteria</b> Copy of Client certificate, work order and completion certificate or extract from the contract mentioning the scope of work.CA Certificate confirming the year wise billing billed and collected from client needs to be submitted along with client satisfaction certificate.</p> <p><b>Max Marks</b> <b>9</b></p>	<p>Proposed cloud experience: Bidders experience in managing and provisioning Managed Cloud Services on the proposed cloud for Indian Enterprise/Government clients. Projects initiated in the last 5 years shall be considered (i.e. 2017 – 2023)</p> <ul style="list-style-type: none"> <li>• 1 Marks each shall be awarded for projects with yearly billing of more than 1 Cr and upto 2 Cr</li> <li>• 2 Marks each shall be awarded for projects with yearly billing of more than 2 Cr and upto 3 Cr</li> <li>• 3 Marks each shall be awarded for projects with yearly billing of more than 3 Cr</li> </ul> <p><b>Documents Required</b> Copy of Client certificate, work order or extract from the contract mentioning the scope of work along with value of the contract. Client Certificate/Self certificate for satisfactory implementation of the project.</p> <p><b>In case of a Self-Certificate being submitted the below line should be mentioned as a declaration by the bidder on the certificate.</b></p> <p><i>“I understand that any misstatement or misrepresentation described herein may lead to rejection of our bid, and/or sanctions by the Bank.”</i></p> <p><b>Max. Marks</b> <b>6</b></p>

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5	41	Bidders Experience	<p><b>Evaluation Criteria</b> Bidders experience of provisioning and managing Managed Cloud Services for clients from Central Govt/State Govt./PSU Organization or agencies in India and should have billed them at least for 2 consecutive years in the last 5 financial years. (i.e. between 2017 to 2023)</p> <ul style="list-style-type: none"> <li>• 1 Marks each shall be awarded for projects with yearly billing of more than 2 Cr and less than 5 Cr</li> <li>• 2 Marks each shall be awarded for projects with yearly billing of more than 5 Cr</li> </ul> <p>A maximum of 3 projects may be submitted against this criterion.</p> <p><b>Criteria</b> Copy of Client certificate, work order and completion certificate or extract from the contract mentioning the scope of work.CA Certificate confirming the year wise billing billed and collected from client needs to be submitted along with client satisfaction certificate</p> <p><b>Max. Marks</b> 6</p>	<p><b>Evaluation Criteria</b> Bidders experience of provisioning and managing Managed Cloud Services (IaaS/PaaS) for clients from Central Govt/State Govt./PSU Organization or agencies in India in the last 5 financial years. (i.e. between 2017 to 2023)</p> <ul style="list-style-type: none"> <li>• 1 Marks each shall be awarded for projects with yearly billing of more than 1 Cr and upto 2 Cr</li> <li>• 2 Marks each shall be awarded for projects with yearly billing of more than 2 Cr and upto 3 Cr</li> <li>• 3 Marks each shall be awarded for projects with yearly billing of more than 3 Cr</li> </ul> <p><b>Criteria</b> Copy of Client certificate, work order or extract from the contract mentioning the scope of work along with value of the contract. Client Certificate/Self certificate for satisfactory implementation of the project.</p> <p><b>In case of a Self-Certificate being submitted the below line should be mentioned as a declaration by the bidder on the certificate.</b></p> <p><i>“I understand that any misstatement or misrepresentation described herein may lead to rejection of our bid, and/or sanctions by the Bank.”</i></p> <p><b>Max. Marks</b> 9</p>

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6	87	Fully Managed Datawarehouse	<p>Fully managed Cloud-based enterprise data warehouse (EDW) to run complex queries across petabytes of data.</p> <p><b>Service Specifications</b> 4 vCPU - 32 GB RAM</p>	<p>Fully managed Cloud-based enterprise data warehouse (EDW) to run complex queries across petabytes of data.</p> <p><b>Service Specifications</b> 4 vCPU - 32 GB RAM or 1 TB of data warehouse storage</p>
7	156	Special Conditions of the Contract: 3.2.2	<p>The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services</p>	<p>The clause is revised as below: The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services on a case-to-case basis.</p>

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8	159	Special Conditions of the Contract: 8.3	N/A	<p>New Clause Added:  Limitation of Liability: Provided the following does not exclude or limit any liabilities of either party in ways not permitted by applicable law:  (a) the Service Provider shall not be liable to the Employer, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the Service Provider to pay liquidated damages to the Employer; and  (b) the aggregate liability of the Service Provider to the Employer, whether under the Contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to any obligation of the Service Provider to indemnify the Employer with respect to intellectual property rights infringement.</p>