



# KARMAYOGI BHARAT NEWSLETTER

VOL 1 | ISSUE 3 | APRIL 2023

Karmayogi Bharat

## iGOT कर्मशाला

### Consultative Workshop



Karmayogi Bharat held a Consultative Workshop on May 2nd, 2023 in New Delhi- 'iGOT Karmashala'.

Organized in partnership with the Capacity Building Commission, the workshop observed massive participation from several Ministries, Departments, Organizations, Training Institutions, Content Providers, and Technology Partners.

While focused on presenting the existing iGOT Karmayogi platform to all key stakeholders, the event also observed constructive feedback being shared by participants, including learners, on ways to improve the portal.





## New Features launched on iGOT Karmayogi Platform

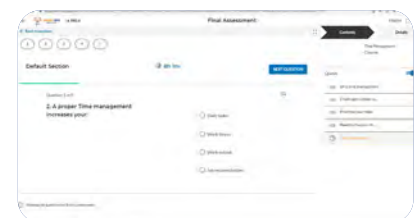
In his Keynote Address, the Hon'ble Minister congratulated the Capacity Building Commission and Karmayogi Bharat in enabling the institutionalization of capacity-building of government workforce. **Dr Jitendra Singh** emphasized on making capacity-building relevant to the Indian context and exhorted all government officials to accord the highest priority to behavioural change and integrity.

On the occasion, the Hon'ble Minister felicitated top performing Ministries, Departments, and Organizations on iGOT.

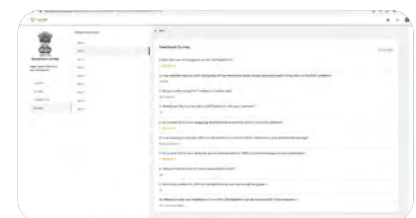
Further, the top performing learners who had completed the highest number of courses on the platform from various Departments and Organizations were also felicitated.

The Hon'ble Minister also launched three new features on the iGOT Karmayogi Platform

- **Assessments**
- **Surveys**
- **Dashboard.**



Assessments



3. Do you prefer using iGOT website or mobile app?

iGOT website

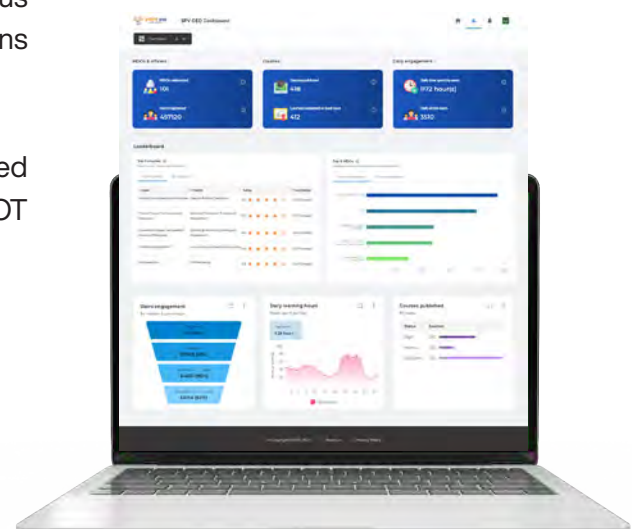
1. Rate the ease of navigation on the iGOT platform?

★★★★★

5. On a scale of 0-5, how engaging and informative are the CBPs on the iGOT platform?

★★★★★

Surveys



Dashboard

# Driving Mission Karmayogi through iGOT Platform



Delivering the welcome address, **Shri Abhishek Singh** (CEO, Karmayogi Bharat) briefed all guests on the roadmap over the upcoming months about the iGOT Karmayogi Platform and also shared some key insights on the portal.

He shared that the iGOT portal currently had learners across the government spectrum and had helped to substantially democratize learning in line with the Mission's core objective of transitioning from rule-based to role-based governance.

In his special address on 'Excellence



in Public Service through Alignment of Talent along Digital Possibilities', **Shri S. Ramadorai** (Chairperson, Karmayogi Bharat) spoke at length on how the civil service as the 'steel-frame' of the nation has been instrumental in driving the India growth story.

He touched upon the national imperative for public service professionals to imbibe skills tailored for Industry 4.0. While catering to rising citizens' expectations for accountability, and transparency he highlighted how iGOT was seeking to leverage AI, Machine Learning and Data Analytics. The objective is



to create the vibrant ecosystem for civil servants to acquire new skills and competencies.

Speaking on 'Relevance of Capacity Building through iGOT Karmayogi in Good Governance', **Smt S. Radha Chauhan** (Secretary, DoPT) noted the commendable progress achieved by Ministries, Departments, Organizations and learners over the last few months. She shared about the qualitative enhancement brought about by a shift from input-based, supply-driven training to demand-based capacity-building.

## Evolving Capacity-Building in India under Mission Karmayogi

**Shri Adil Zainulbhai** (Chairperson, Capacity Building Commission), in his address, touched upon the core structure of Mission Karmayogi, and how the two organs of Capacity Building Commission and Karmayogi Bharat are working in harmony to accelerate learning among civil servants. He also emphasized on the scalability of the digital learning model, and the quality assurance of training

resources ensured by the iGOT Karmayogi Platform.

Addressing the gathering, **Shri Hemang Jani** (Secretary, Capacity Building Commission) made a presentation on the National Capacity Building Framework for Civil Servants being currently established by the Capacity Building Commission.



## Perspectives from leading Ministries, Departments, and Organizations



**Shri K. Rajaraman** (Secretary, Department of Telecommunications) spoke in depth on how Mission Karmayogi had infused new thought and new direction to take forward capacity-building for all civil servants. He shared how courses on behavioural competencies could generate key impact in ensuring effective public service delivery. In his address, Shri Rajaraman also acknowledged the commendable performance of BSNL's learners on iGOT.

Representing the Ministry of Ports, Shipping and Waterways, **Shri Sudhansh Pant** (Secretary, Ministry of Ports, Shipping and Waterways) highlighted how the iGOT platform was helping transform the training ecosystem in India by making quality learning resources available for all in the government work force. He shared the Ministry had engaged several Centres of Excellence for the purpose of imparting quality training via iGOT, including- IIT Madras, Indian Maritime University, and JNPT-Antwerp Port Training Centre.



**Shri Anish Dayal** (Director-General, ITBP) shared how courses on Artificial Intelligence, Grievance Handling, Government e-Marketplace, Cyber Security, Emerging Technologies, Office Procedure, Stress Management had been most popular with learners of Indo-Tibetan Border Police. He also acknowledged how the uptake of courses has been particularly encouraging for learners posted in remote, high-altitude, and vulnerable locations.



**Mission Karmayogi is helping in harnessing the full potential of civil servants"**

**Hon'ble Prime Minister  
Shri Narendra Modi**  
on Civil Services Day, 2023



# Hall of Fame

## Top 10 Ministries and Departments

Bharat Sanchar Nigam Limited

Indian Council of Medical Research

Employees' State Insurance Corporation

Department of Telecommunications(HQ)

Indo-Tibetan Border Police

CENTRAL PUBLIC WORKS DEPARTMENT

Controllers of Communication Accounts(DoT)

Ministry of Health and Family Welfare

Department of Food and Public Distribution

Department of Expenditure



**कर्मयोगी भारत**  
— लोकहितं मम करणीयम् —

## Top 50 Learners

1

### MATHIVANAN TAMILMANI

Deputy Secretary  
Lok Sabha Secretariat

2

### Eddie Lalrinliana Khawhring

Addl FA & JS  
Defence - Finance

3

### KISHORKUMAR DEVARWADE

ICLS, Asst Director  
Indian Corporate Law Service Academy

### Razi Ahmad

Administrative Officer  
Department of Health Research (VRDL Project)

### Dharmendra Sharma

Junior Assistant  
NIT Srinagar

### SHASHIKANTA SHASHIKANTA

Armed Guard  
Indian Bank

### SUBHAS SAHA

Accounts Officer  
Controllers of Communication Accounts (DoT)

### Arijit Goswami

Multi Tasking Staff  
Directorate of Census Operations Gujarat

### KAIKHONGAM HAKIP

LDC  
Controllers of Communication Accounts (DoT)

### ALTAP SHAIKH

Assistant Director  
Indian Corporate Law Service Academy

### Neeraj Soni

Sub Divisional Engineer  
Bharat Sanchar Nigam Limited

### Ankit Ranjan Sahay

Multi Tasking Staff  
Directorate of Census Operations - Gujarat

### Mudadla Balaji

MT Fitter  
Indian Coast Guard

### SUBHANKAR GHOSH

Security Guard  
Indian Bank

### KVS KUMAR

Senior Account Officer  
National Academy of Defence Financial Management

### Srinivas Potta

Data Processing Assistant  
Employees Provident Fund Organisation

### Chandrashekhar Bhardwaj

Stenographer III  
PLW Stores (Depot), Ministry of Railways

### RITESH

Security Guard  
Indian Bank

### Mayank Paul

ASO  
Department of Land Resources

### SUMER KUMAR MEENA

MTS  
Directorate of Census Operations - Gujarat

### Poonam Bisht

Private Secretary  
Prasar Bharati/Directorate General, All India Radio

### ANIL KUMAR ATTRI

Junior Lab Assistant  
Indian Institute of Technology (IIT) Roorkee

### Dr Shujaat Ahmad Qureshi

District Mineral Officer  
General Administration Department J&K

### MK Nair

Sarang Lascar  
Indian Coast Guard

### RAMRATAN MITTAL

Accounts Officer  
Department of Telecommunications

### Gopal Kumar Verma

Assistant Section Officer  
Department for Promotion of Industry and Internal Trade

### Jaswinder Singh

Deputy Commandant  
Central Reserve Police Force

### Rattan Lal

Printing Officer  
Rajya Sabha Secretariat

### Sourabh KUMAR

Section Officer  
Ministry of Health and Family Welfare

### Gulshan Kumar Singh

Sr. Administrative Officer Grade-I  
Defence Research and Development Organisation

### Jugal Joshi

Commandant  
Common Integrated Police Application

### Amit Kumar

Secretariat Assistant  
Rajya Sabha Secretariat

### Mehrajudin Kar

Assistant Lineman  
Jal Shakti Department, PHE Kashmir, Srinagar

### Anshuman Kamila

Assitant Director  
Cabinet Secretariat

### Samuel Judson Durai P

MT Fitter  
Indian Coast Guard

### Anjali Verma

Indian Postal Service (Probationer)  
Rafi Ahmed Kidwai National Postal Academy

### Pankaj Kumar Meena

Indian Postal Service (Probationer)  
Rafi Ahmed Kidwai National Postal Academy

### Srijita Jana

Forest Range Officer  
Forest Department, West Bengal

### Gajraj Singh

Multi Tasking Staff  
Employees State Insurance Corporation

### Vinod Singh

Assisstant Accounts Officer  
Department of Expenditure (HP)

### Bapuni Pradhan

Multi Tasking Staff  
Central Board of Direct Taxes (CBDT)

### Arun Kumar

Assistant Section Officer  
Ministry of Health and Family Welfare

### Rohit Kumar

Multi Tasking Staff  
Navodaya Vidyalaya Samiti (NVS)

### Manoj Kumar Kushwaha

Assistant Executive Officer  
Lok Sabha Secretariat

### Amit Gupta

Assistant Section Officer  
Prime Minister Office

### Sachin Vashisth

Section Officer  
Ministry of Textiles

### Avik Kumar Das

Associate Scientist 'A'  
Indian Statistical Institute, Kolkata

### Manju Mishra

PS to Arindam Banerjee, Deputy Director  
Directorate General of Health Services

### Sumit Verma

Section Officer  
Department of Investment and Public Asset Management

### Satyam Raju Pakalapati

Accounts Officer, Visakhapatnam RO  
Department of Posts



# BREAK OUT SESSIONS

In the iGOT Karmashala Breakout Sessions, discussions were deliberated around three major key areas with the objective to take insights and best practices

- Content Creation & Curation to take inside and best practices for enhanced learner engagement.
- Product Roadmap to take insights on functionality expectations of Ministries/ Departments from iGOT,
- Adaptation of iGOT in ministries, Departments, States, CTI's to increase awareness and update of courses by civil servants.



## CONTENT CREATION & CURATION:

**Dr R Balasubramaniam**, Member-HR, Capacity Building Commission, highlighted identifying target learners as the first step in providing world class content to the learners. He mentioned three areas to work around-

1. Can the learner relate to the course?
2. Is the subject relevant to the learner?
3. Can the learning be applied?

**Shri Hemang Jani**, Secretary, Capacity Building Commission, affirmed that the optimal way of content creation was to utilize the existing resources and improvise the existing content. He advised creating small modules which would facilitate in making additional changes based on real time inputs.

**Smt Rajul Bhatt**, Joint Secreary, DoPT, underlined the identification of the department needs in the Annual Capacity Building Plan and filing the relevant gaps with the courses.



## iGOT KARMAYOGI PLATFORM PRODUCT ROADMAP:

**Dr. Niramljeet Singh Kalsi**, Board Member, Karmayogi Bharat, elaborated the iGOT Platform should in the near future provide courses and fulfil the need for different set of skills i.e., soft skills, life skills, technical skills, and job skills.

**Shri Adil Zainulbhai**, Chairman, Capacity Building Commission, established

that there was a need for practical, easily available learning for beginners related to eminent topics with an 'anytime, anywhere' learning feature.

**Shri Pankaj Bansal**, Board Member, Karmayogi Bharat, dwelled upon the need to fulfil the demands of a large scale diverse audience like the Police, CRPF, etc.; and to build a quality

experience with a better platform, a better administrative experience, and a better user experience.

**Smt Debjani Ghosh**, Board Member, Karmayogi Bharat, highlighted the need to create courses on the latest technology i.e., AI, ChatGPT, to focus on Data Security and building a socially inclusive platform.

## STRATEGY FOR ADOPTION OF iGOT IN MINISTRIES, DEPARTMENTS, STATES & CTI's:

Various strategies, suggestions, requests and information were deliberated in line with adoption of iGOT in the Government sector:

- A video on how to use the platform in vernacular languages should be made available on the iGOTKarmayogi Platform.
- Circulation of newsletters to provide regular updates.

- A notification to be sent to the learners whenever a new course is launched.
- Incentive should be linked with course completion.
- Courses to be listed out in alphabetical order.
- Specialized courses for Medical Professionals, on Duties of Board of Directors in a Government Organization, on FDI, etc.



## CONCLUDING REMARKS:

The major objective and idea behind the iGOT Karmashala were to understand the significance of capacity building among civil servants and leveraging the iGOT Karmayogi platform, to assist government officials in becoming

more innovative, professional, technology-enabled, and developing correct attitude. With new features being introduced and developments happening around the iGOT Karmayogi Platform, Karmayogi Bharat seeks to bring

about reform at the individual, institutional, and process levels. Being an integral component in driving the Mission, the iGOT platform is on the way to shaping a new generation of civil servants from Karmachari to Karmayogi.



# KARMAYOGI BHARAT

BEGINNING OF A NEW ERA

FOLLOWS US:



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@karmayogi-bharat



@karmayogibharat



@karmayogibharat



@karmayogi-bharat



CONNECT WITH US

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NEAR CP, OPPOSITE TO JANTAR MANTAR  
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